



<https://russellmeadows.ca/job/server/>

Server

Responsibilities

1. Prepares food for serving to residents;
2. Ensures resident satisfaction with meal service;
3. Responds to resident or family member concerns and ensures appropriate action is taken within decision-making authority and/or brings to the attention of the Food Services Manager;
4. Performs the set-up, serving and tear down services;
5. Effectively communicates and interacts with residents, family members, visitors and volunteers in a courteous and professional manner. Projects an appropriate image and focuses on customer service excellence;
6. Setting-up and cleaning-up of the dining room for meal services;
7. Serving meals to residents in a gracious and friendly manner;
8. General kitchen duties;
9. Cleaning and restocking.

Qualifications

1. Previous food services experience in a retirement residence, long term care residence or other hospitality environment;
2. Completion of secondary school education or equivalent;
3. Food Safe Level 1 Certificate is preferred;
4. Smart Serve Certificate is preferred;
5. First Aid Certificate is preferred;
6. Ability to read, write and follow written and verbal instructions in English;
7. Demonstrated empathy and understanding of the needs of seniors;
8. Effective interpersonal and conflict resolution skills;
9. Ability to organize work and work under strict time constraints.

As a condition of employment, a vulnerable sector/criminal check/screen.

Hiring organization

Russell Meadows Retirement Community

Employment Type

Part-Time, Full-time

Job Location

475 Church St., K4R 0A9, Russell, Ontario, Canada

Date posted

July 28, 2020

Valid through

31.08.2020